



# FIPP Referral

How soon can I get help?

When a referral is made to FIPP, our enrollment coordinator will contact you within 48 hours to gather information about your family's needs and priorities. Within a week of your referral, our team will work together to select the provider that best fits your family's needs, and this person will contact you to set up the first visit.

Who can refer?

FIPP accepts referrals directly from parents, physicians, and other community-based agencies and programs.

What providers are available at FIPP?

Our Team includes experts in education, nutrition, nursing, occupational therapy, physical therapy, speech-language pathology and early childhood education.

How do I know if my child needs to be referred?

If you have concerns about your child's development, FIPP can do an evaluation to help you determine if your family would benefit from our services.

Who can be referred?

Children age birth to 5 years located in Alexander, Burke, Caldwell, Catawba, and McDowell counties in North Carolina can be referred.

Will my insurance cover?

FIPP accepts payment in the form of Medicaid or other insurance. For families who do not have this coverage a sliding fee scale is available based on the family's income and number of family members in the home. No child or family is ever refused services based on inability to pay.

How do I make a referral?

You can make a referral by filling out our online referral form or by contacting our Intake Coordinator at (828) 608-6704, or (828) 608-6700.